

GRIEVANCE & REDERESSAL COMMITTEE (GRC)

NOTIFICATION

12/12/2016

**This is to notify that the college management has decided to constitute
GRIEVANCE & REDERESSAL COMMITTEE (GRC).**

**Following persons are hereby nominated as the member of GRIEVANCE &
REDERESSAL COMMITTEE (GRC)**

1. Dr. MurliDhar Prasad Singh (Head, Dept. of Physics)
2. Dr. Ritu Kumari (Head, Dept. of Economics)
3. Dr. Nita Kumari (Head, Dept. of History)

Purpose

Committee formed in order to ensure transparency by preventing unfair practices, complains of alleged discrimination by students SC, ST, OBC Minority, Scholarship issues, admission, issues voted to sexual harassment, Ragging,

Wishing all the Best

Principal

Notice

14/12/2016

This is to inform you that a meeting of Grievance redressal committee of B.M. College, Rahika will be held on 19/12/2016, Monday, from 03:00 P.M. at the Principal Chamber.

All members are requested to attend the meeting to discuss following agenda.

1. Dr. MurliDhar Prasad Singh (Head, Dept. of Physics)
2. Dr. Ritu Kumari (Head, Dept. of Economics)
3. Dr. Nita Kumari (Head, Dept. of History)

Agenda

1. Time bond redressal of grievances received if any.
2. Mechanism of redressal of grievances.
3. Miscellaneous, by permission of chair.

Principal

Meeting

Today on 19/12/2016, Monday from 03:00 P.M. by onwards a meeting of grievance of redressal committee (GRC) held at the Principal chamber to discuss following agenda in presence of following members :

1. Dr. MurliDhar Prasad Singh (Head, Dept. of Physics)
2. Dr. Ritu Kumari (Head, Dept. of Economics)
3. Dr. Nita Kumari (Head, Dept. of History)

Agenda

1. Time bond redressal of grievances received if any.
2. Mechanism of redressal of grievances.
3. Miscellaneous, by permission of chair.

Principal Dr. Ashutosh Kumar emphasized about the purpose and work of the GRC to members.

Highlights of his deliberations :

- (i) Formation of grievance redressal cell to handle grievances of students, staffs and faculty.
- (ii) Redress girl. Student, lady staff and lady faculty separately.
- (iii) Redress grievance promptly.
- (iv) Use positive friendly ways to resolve the crisis than punitive steps.
- (v) Ensure that there is proper investigation of facts and figures related to the problem.

Agenda 1

The member shown full of their enthusiasm to deliver the very purpose of constituting this committee , and thanked the Principal for such initiative in the best interest of all the stakeholders.

Can, because any delay in redressal will create many confusion and further increase in grievances.

Agenda 2

The mechanism of redressal of grievances and its regulation discussed, following are the highlight of the discussion :

1. Grievance redressal committee shall consider only individual grievances of specific nature of students and staffs.
2. The GRC shall not consider any grievance in of general applicability or of collective nature of raised collectively by more than one employee/student.
3. After receiving complain/application the committee will decide on the merit of case regarding scope of further discussion investigation.
4. GRC will meet only as & when required. If required it meets more frequently otherwise not.
5. The GRC may mediate between complainant and defendant against who the complaint has been made, it required.
6. Time bond rederessal of grievances would be appreciable.
7. The grievances must be submitted in writing to chairman GRC in sealed envelope "marked-confidential".

Agenda 3

Miscellaneous by the permission of chair :

The members are happy to learn that the issue of minor complains are dealt concerned departments effectively and any complains if not dealt , should be forwarded to Grievance Redressal cell.

The meeting concluded with vote of thanks.

Chairperson

Notice

18/04/2017

This is to inform you that a meeting of Grievance redressal committee of B.M. College, Barhiya will be held on 21/04/2017, Thursday, from 02:00 P.M. at the Principal Chamber.

All members are requested to attend the meeting to discuss following agenda.

1. Dr. MurliDhar Prasad Singh (Head, Dept. of Physics)
2. Dr. Ritu Kumari (Head, Dept. of Economics)
3. Dr. Nita Kumari (Head, Dept. of History)

Agenda

1. Confirmation to the minutes of last meeting held on 19/12/2016
2. Complains of a student about the lab facility.
3. Miscellaneous, by permission of chair.

Principal

Meeting

Today on 21/04/2017, Thursday from 03:00 P.M. by onwards a meeting of grievance of redressal committee (GRC) held at the Principal chamber to discuss following agenda in presence of following members :

1. Dr. MurliDhar Prasad Singh (Head, Dept. of Physics)
2. Dr. Ritu Kumari (Head, Dept. of Economics)
3. Dr. Nita Kumari (Head, Dept. of History)

Agenda

1. Confirmation to the minutes of last meeting held on 19/12/2016
2. Complain of a student about the lab facility.
3. Miscellaneous, by permission of chair.

Principal given some opening address to members .

Agenda 1

The minutes of last meeting read and confirmed with unanimity.

The member shown full of their enthusiasm to deliver promptly the very purpose of constituting this committee because any delay in redressal will create many confusion and further increase in grievances.

Agenda 2

A student complained of the behavior of fourth grade staffs deputed on the entry gate of the administrative block and mentioned some filthy languages to him.

Complains from both sides reached to the GRC wherein after enquiry it found that the staff restricted the student to enter into the administrative block to meet the Principal because the Principal with the other administrative person and staffs was in meeting and meeting was in progress, hence suggested the student concerned to come after the meeting is over, but the student was in hurry to get the appointment with the Principal. In this committee enquires and

found that the staff at the gate was performing proper duties and the student has to wait till meeting ends.

So it is decided to counsel the student concerned in particular and entire student in general for this.

Agenda 3

Miscellaneous by the permission of chair :

It was suggested to fix up a meeting time with the principal , but Principal said that it is not possible because any time students can feel to meet the institutional head , they can.

Members appreciated the gesture of the Principal sir.

The meeting concluded with vote of thanks.

Chairperson